

### TERMS AND CONDITIONS OF SALE

#### TERMS:

- A. Proforma: Payment due prior to shipment.
- B. All orders are not subject to cancellation or refund.
- C. Backorders require 50% deposit and are not subject to cancellation or refund.
- D. Custom orders require 50% deposit and are not subject to cancellation or refund.
- E. We do not accept third party checks/payments.
- F. Shipping/Handling charges must be paid in full prior to shipment.
- G. Full yard increments only.
- H. Please note: Reserves will be held for 5 working days only. Reserves may be extended one time upon request for 7 days.

### LEAD TIME:

- I. IN STOCK: Standard FEDEX or UPS ground delivery schedule (unless otherwise specified)
- J. BACKORDERS: Individual inquiry necessary required for lead time. Generally: anywhere from 2
  10 weeks.

## MINIMUMS:

- K. 2 yards per order required at all times unless otherwise specified.
- L. CUSTOM COLOR Inquire as needed.

# **RETURNS AND DAMAGES:**

- M. Examine goods immediately upon receipt of shipment. Once fabric is cut, it is not returnable and no claims will be considered.
- N. Please report any damage to shipment within 5 working days of receipt.
- Keep all packing material until inspection is completed.
- P. YOMA Textiles is not responsible for damage caused by carrier.
- Q. No claims are allowed for treated fabrics. Advanced testing is recommended.
- R. Only defective fabrics are subject to return.
- S. No fabric may be returned without consent of YOMA Textiles Inc.
- T. Unauthorized returns will be refused and returned freight collect.
- U. Authorized returns are subject to a minimum 35% restocking fee, plus all freight charges.
- V. Fabric must be returned uncut and in perfect condition.
  - a) Authorized fabric returns are for credit only and will be applied to future orders.
  - b) We do not offer refunds.